



RTO No. 32461

RIIWHS301E Communicate Information (G9)

This unit describes the skills and knowledge required to communicate information to complete work activities within the mining, drilling and civil infrastructure industry. It includes planning and preparing for and conducting communication via a number of different methods to ensure work activities are understood. This unit applies to individuals who are working in an operational, supervisory or team leader capacity.

Course Content Summary

The course is structured to ensure the learner has the skills and knowledge to meet the requirements of the 4 units of competency as listed below.

RIICOM301E Communicate Information (G9)

- Communication requirements
- Communicating work instructions
- Preparing and delivering presentations
- Conflict resolution



Course Details

Cost:

\$350.00 per unit of competency

Payment Options:

Cash / MasterCard & Visa / Debit Card

Duration:

1 day (7.45am to 4.00pm)

Clothing:

Long Pants
Work Shirt (No Singlets)
Covered Shoes (No Thongs)

Refreshments:

Complimentary tea, coffee and biscuits
Fridges and microwaves available for participant use

Location:

Dawsons Training
Gate 2: 50 Greenbank Road, Aeroglen QLD

Outcome:

Statement of Attainment

Industry Expiry:

Five (5) years